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FOR CONSUMERS



Consumer information in your language

Information on what the ACCC can do to help consumers in English, Arabic, Croatian, Dinka, Greek, Italian, Japanese, Khmer, Korean, Macedonian, Persian, Serbian, Spanish, Traditional Chinese, Turkish and Vietnamese.

DL brochure, 2008, ISBN 978 1 921393 79 2



Domestic treadmills, safety alert

Over the last three years, more than 100 serious accidents associated with treadmills have occurred in Australian homes. This brochure offers safety guidelines for protecting your children.

DL brochure, 2pp, 2008, ISBN 978 1 921393 90 7



Lotteries, sweepstakes and competition scams

Beware of any claims telling you that you have won the lottery, sweepstakes or a prize. You cannot be chosen as a random winner if you don't have an entry.

Fact sheet, 2008, ISBN 978 1 921393 87 7



Money transfer scams

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Fact sheet, 2008, ISBN 978 1 921393 88 4



Phishing scams

Phishing scams are all about luring you into handing over your personal and banking details to scammers. This fact sheet gives you some warning signs and common tricks used by scammers to protect yourself from being scammed.

Fact sheet, 2008, ISBN 978 1 921393 89 1



Your consumer rights: Mobile phone premium services

There's a lot more you can do on your mobile phone these days. Often referred to as mobile premium services, these extras tend to cost more than a standard SMS or phone call.

Fact sheet, 2008, ISBN 978 1 921393 778

FOR BUSINESS



Merger guidelines 2008

This publication outlines the analytical and evaluative framework applied by the ACCC when reviewing mergers under the Trade Practices Act. It provides guidance on the factors the ACCC considers relevant to its consideration of mergers and includes discussion of the issues relevant to enforceable undertakings. This publication replaces the *Merger guidelines 1999*.

76 pp., 2008, ISBN 978 1 921393 85 3 (electronic only)



Outreach newsletter, December 2008

This second edition of Outreach—the ACCC's supporter network newsletter—provides stories from the ACCC's regional outreach managers who have made regional visits to assist various groups in the community.

4 pp., 2008, ISSN 1835 3770 (electronic only)



Water brokers and exchanges - Your fair trading obligations

This publication will help brokers and exchanges understand their fair trading obligations under the TPA when dealing with irrigators.

DL brochure, 16 pp., 2008, ISBN 978 1 921393 98 3



Water trading – A guide to your fair trading rights when using brokers and exchanges

This publication is a comprehensive guide to assist irrigators understand their fair trading rights when dealing with brokers and exchanges.

DL brochure, 20 pp., 2008, ISBN 978 1 921393 96 6



Water trading – An overview of your fair trading rights when using brokers and exchanges

This publication provides a short overview of your fair trading rights when using brokers and exchanges.

DL brochure, 2 pp., 2008, ISBN 978 1 921393 96 9

ACCC REPORTS

ACCC examination of fertiliser prices

On 8 February 2008, the Assistant Treasurer and Minister for Competition Policy and Consumer Affairs requested that the ACCC undertake an analysis of fertiliser prices, particularly the reasons for recent increases in prices.

A report outlining the findings of the ACCC in relation to fertiliser prices was provided to the minister on 31 July 2008.

36 pp., 2008, ISBN 978 1 921393 82 2 (electronic only)

Container stevedoring: monitoring report no.10

The ACCC's container stevedoring monitoring program is undertaken under a direction from the Federal Treasurer pursuant to Part VIIA of the *Trade Practices Act 1974*. The ACCC is required to monitor prices, costs and profits of container terminal operator companies at the ports of Adelaide, Brisbane, Burnie, Fremantle, Melbourne and Sydney.

85 pp., 2008, ISBN 978 1 921393 94 5 (electronic only)



Monitoring of the Australian petroleum industry – Report of the ACCC into the prices, costs and profits of unleaded petrol in Australia

The Assistant Treasurer and Minister for Competition and Consumer Affairs, the Hon. Chris Bowen MP directed the ACCC to monitor the prices, costs and profits of unleaded petrol products for a period of three years and report to him by 17 December each year.

179 pp., 2008, ISBN 978 1 921581 02 1 (\$20 for a printed copy)



Report of the ACCC inquiry into the competitiveness of retail prices for standard groceries

On 22 January 2008 the Assistant Treasurer and Minister for Competition Policy and Consumer Affairs requested the ACCC to hold a public inquiry into the competitiveness of retail prices for standard groceries pursuant to Part VIIA of the. *Trade Practices Act 1974*. The ACCC provided its report to the Assistant Treasurer and Minister for Competition Policy and Consumer Affairs on 31 July 2008.

516 pp, 2008, ISBN 978 1 921393 84 6 (\$25 for a printed copy)



State of the energy market report, 2008

The 2008 edition of the State of the energy market report provides a comprehensive overview of Australia's electricity and natural gas markets. It supplements the more technical reports the AER publishes and is written for a wide audience including government, industry and the broader community.

333 pp., 2008, ISBN 978 1 921393 92 1 (\$20 for a printed copy)

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ABOUT THE ACCC



ACCC annual report 2007-08

In accordance with subsections 44AAJ and 171(1) of the *Trade Practices Act 1974*, the ACCC and the Australian Energy Regulator (AER) present the annual report, covering the operations for the year ended 30 June 2008.

289 pp., 2008, ISSN 1327 4767 ISBN 978 1 921393 80 8 \$15 for a printed copy.



ACCC corporate plan 2008-09

For the ACCC, the year ahead will see a range of reforms debated and introduced, if parliament agrees, relating to the three key pillars of competition law—provisions relating to anti-competitive agreements (particularly cartels), anti-competitive mergers and the abuse of market power. Other reforms being discussed will affect the entire framework of consumer protection law with the proposal for a single national law and a significant strengthening of that law.

15 pp., 2008, ISBN 978 1 921393 91 4



ACCC-AER information policy: The collection, use and disclosure of information

This guideline sets out the general policy of the ACCC and the AER on the collection, use and disclosure of information.

27 pp., 2008, ISBN 978 1 921393 93 8



ACCCount – A report of the ACCC's activities, 1 July to 30 September 2008

ACCCount details the ACCC's activities in the enforcement of the *Trade Practices Act 1974*, merger reviews, compliance initiatives, adjudication issues, economic regulation, international cooperation and interaction with other Australian competition, consumer protection and regulatory agencies.

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Draft water charge (termination fees) rules

Draft water market rules and advice to the minister on the draft water market rules

Water charge rules for water planning and management charges, issues paper – October 2008

Water charge rules for charges payable to irrigation infrastructure operators and bulk water operators, position paper – September 2008